

Arizona Long Term Care Ombudsman Program



**Advocates
for
Residents'
Rights**

**The Arizona
Long Term
Care Ombudsman
Program works with
residents, families,
staff and
others to resolve
care issues**

**Ombudsman
services are
free of charge
and strictly
confidential.**

**State
Long Term Care
Ombudsman
1789 W. Jefferson St.
Site Code 950A
Phoenix, AZ 85007
(602) 542-4446**

**Your Local
Ombudsman**

Equal Opportunity Employer/Program ♦ Under Titles VI and VII of the Civil Rights Act of 1964 (Title VI & VII), and the Americans with Disabilities Act of 1990 (ADA), Section 504 of the Rehabilitation Act of 1973, and the Age Discrimination Act of 1975, the Department prohibits discrimination in admissions, programs, services, activities, or employment based on race, color, religion, sex, national origin, age, and disability. The Department must make a reasonable accommodation to allow a person with a disability to take part in a program, service or activity. For example, this means if necessary, the Department must provide sign language interpreters for people who are deaf, a wheelchair accessible location, or enlarged print materials. It also means that the Department will take any other reasonable action that allows you to take part in and understand a program or activity, including making reasonable changes to an activity. If you believe that you will not be able to understand or take part in a program or activity because of your disability, please let us know of your disability needs in advance if at all possible. To request this document in alternative format or for further information about this policy, contact 602-542-4446; TTY/TDD Services: 7-1-1.

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